

HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 17 JULY 2019

Subject Heading:	Quarter 4 2018/19 performance information
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Policy context:	The report sets out Quarter 4 performance against indicators relevant to the Health Overview and Scrutiny Sub-Committee.
Financial summary:	There are no direct financial implications arising from this report which is for information only. Adverse performance against some performance indicators may have financial implications for the Council.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	[X]
Places making Havering	[X]
Opportunities making Havering	[]
Connections making Havering	[]

SUMMARY

This report supplements the presentation attached as **Appendix 1**, which sets out the Council's performance against indicators within the remit of the Health Overview and Scrutiny Sub-Committee for Quarter 4 (January – March 2019).

RECOMMENDATION

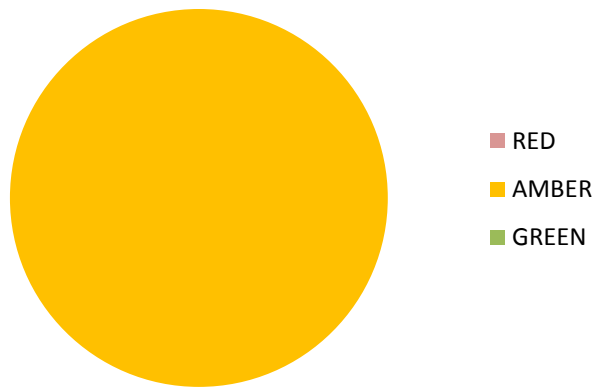
- That the Health Overview and Scrutiny Sub-Committee notes the contents of the report and presentation and makes any recommendations as appropriate.
- That the Health Overview and Scrutiny Sub-Committee considers, as part of its priority setting and forward planning, which areas it wishes to scrutinise during 2019/20 so that a short list of relevant indicators can be provided.

REPORT DETAIL

1. The report and attached presentation provide an overview of the Council's performance against the performance indicators selected for monitoring by the Health Overview and Scrutiny Sub-Committee. The presentation highlights areas of strong performance and potential areas for improvement.
2. Tolerances around targets (and therefore the amber RAG rating) were reinstated for 2018/19 performance reporting. Performance against each performance indicator has therefore been classified as follows:
 - **Red** = outside of the quarterly target and outside of the agreed target tolerance, or 'off track'
 - **Amber** = outside of the quarterly target, but within the agreed target tolerance
 - **Green** = on or better than the quarterly target, or 'on track'
3. Where performance is rated as '**Red**', '**Corrective Action**' is included in the report. This highlights what action the Council and/or its partner organisations will take to improve performance.
4. Also included in the presentation are Direction of Travel (DoT) columns, which compare:
 - Short-term performance – with the previous quarter (Quarter 3, 2018/19)

- Long-term performance – with the same time the previous year (Quarter 4, 2017/18)
- 5. A green arrow (↑) means performance is better and a red arrow (↓) means performance is worse. An amber arrow (→) means that performance has remained the same.
- 6. In total, three performance indicators have been selected for the sub-committee to monitor. Performance data is available for all three indicators this quarter, and these have all been given a RAG status.

Q4 indicators summary



In summary, of the 3 indicators:

3 (100%) have a status of **Amber**

This is an improvement on the position at the end of Quarter 3, when two indicators were rated amber and the other was rated red.

- 7. A large number of indicators that may be relevant to the work of the Health Overview and Scrutiny Sub-Committee during 2019/20 are reported through the following outcome frameworks:

Public Health Outcomes Framework – The PHOF sets out a vision for public health that is to improve and protect the nation's health, and improve the health of the poorest fastest. The framework focuses on two high level outcomes to be achieved across the public health system and beyond, which are increased healthy life expectancy and reduced differences in life expectancy and healthy life expectancy between communities.

NHS Outcomes Framework – The NHS OF is a set of indicators developed by the Department of Health and Social Care to monitor the health outcomes of adults and children in England. The framework provides an overview of how the NHS is performing.

Adult Social Care Outcomes Framework - The ASCOF measures how well care and support services achieve the outcomes that matter most to people. The measures are grouped into four domains which are typically reviewed in terms of movement over time.

Due to the number of indicators available for reporting across the three frameworks, it is recommended that the Health Overview and Scrutiny Sub-Committee first considers the areas it wishes to prioritise for scrutiny during 2019/20. A short-list of indicators will then be provided for members to choose from, based on these priorities.

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no direct financial implications arising from this report which is for information only. However it should be noted that adverse performance against some performance indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience significant financial pressures in relation to a number of demand led services. SLT officers are focused upon controlling expenditure within approved directorate budgets and within the total General Fund budget through delivery of savings plans and mitigation plans to address new pressures that are arising within the year.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to regularly review the Council's progress.

Human Resources implications and risks:

There are no HR implications or risks arising directly from this report.

Equalities implications and risks:

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have due regard to:

- (i) the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) the need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are: age, sex, race, disability, sexual orientation, marriage and civil partnerships, religion or belief, pregnancy and maternity and gender reassignment.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.

Equality and social cohesion implications could potentially arise if performance against the following indicator currently rated as Amber does not improve:

- Obese Children (4-5 years)

The attached presentation provides further detail on steps that will be taken to improve performance and mitigate these potential inequalities.

BACKGROUND PAPERS

Appendix 1: Quarter 4 Health OSSC Performance Presentation 2018/19